



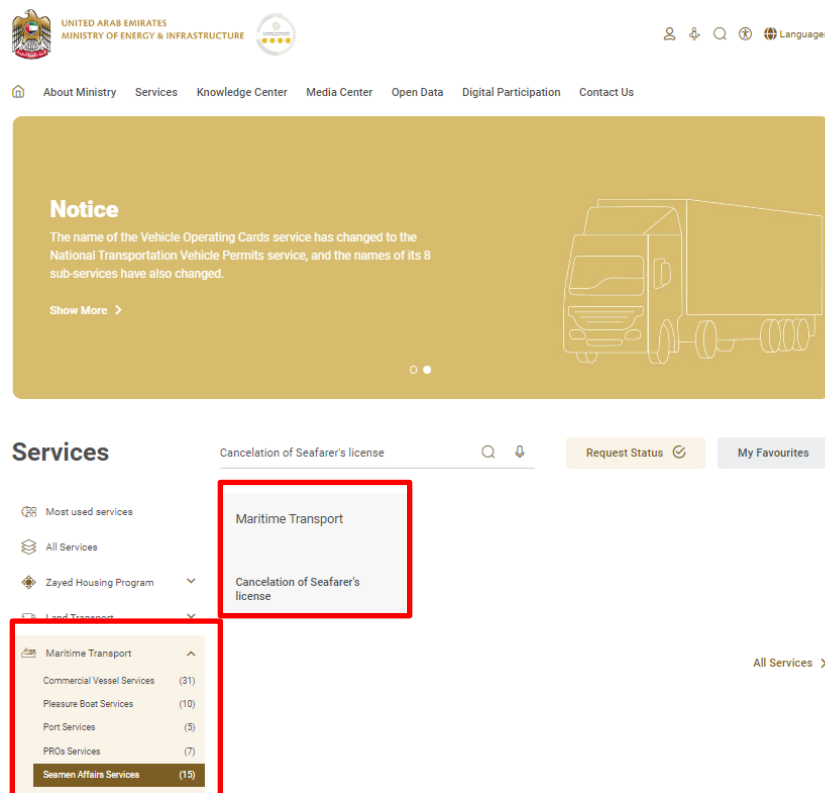
User Manual

Cancelation of Seafarer's license

V 1.0


2023

1. Open MOEI website: <https://www.moei.gov.ae>
2. From the home page, go to Services Directory, choose the category “Maritime Transportation”. Then select the Sub category “Seamen Affairs Services” ,then choice the service you need.
 - you can view the service Info or start the service immediately by clicking on Start Button



3. Then it will redirect you to the Login page, you can login using UAE PASS.

Sign in to your account

 **Sign in with UAE PASS**

A single trusted digital identity for all citizens, residents and visitors.

For more information please check the user manual from [Here](#)

4. Search for licence No.

[Home](#) / [Service](#) / [Maritime Transport Services](#)

Cancelation of Seafarer's license

License No

 **Search**

5. Fill the application Information.

Cancelation of Seafarer's license

SEAFARER INFORMATION

Registration Centre ▾
Please Select

Book No		Name of Candidate in English	
Name of Candidate in Arabic		Nationality	
Gender	M	Date of Birth	05/04/1970
Profession	1	Passport No	
Passport Issue Date	04/07/1993	Passport Issue Place	
Passport Expiry Date	17/02/2013	Mobile No	
Emirates ID No.		Emirates ID Expiry Date	
Address		Email	
Book Issue Date		Book Expiry Date	
Regulation No			

Employer Name		Employer Address	
Employer Phone		Employer Nationality	

0%
Form Completion

Save and Continue Later
Next
Cancel

Cancelation of Seafarer's license

APPLICANT DETAILS

Relation ▾ Full Name

Nationality ▾ Gender
 Male
 Female

Mobile No Email Address


Preferred Email Language ▾ Preferred SMS Language ▾
Please Select Please Select

100%
Form Completion

Save and Continue Later
Previous
Next
Cancel

Cancelation of Seafarer's license

Upload Attachments

 **Drag and Drop files here**
(jpg, jpeg, png) extensions are allowed with maximum 1 file(s) and up to 2 MB of size.

Original Seamen License

Drag and Drop files here
(jpg, jpeg, png, bmp, gif, pdf) extensions are allowed with maximum 4 file(s) and up to 4 MB of size.

stamped Letter from the company applying cancelling the seamen license

Drag and Drop files here
(jpg, jpeg, png, bmp, gif, pdf) extensions are allowed with maximum 4 file(s) and up to 4 MB of size.

Active PRO card –two side

Drag and Drop files here

100% Form Completion

Save and Continue Later Previous Next Cancel

Cancelation of Seafarer's license

Submit and Finish

Comments

100% Form Completion

Save and Continue Later Previous Submit Cancel

6. Submit the request by click on “Submit”.

7. Fill the satisfaction survey about the eService, when the following pop-up shows up:

Customer Pulse Survey

Overall, how satisfied are you about the service? *

Extremely Dissatisfied Extremely Satisfied

Next

Customer Pulse Survey

Is there anything else you would like to share with us?

Please select

2000 characters left

Kindly provide your mobile number or Email for follow up

Previous Submit

Customer Pulse Survey

Based on your experience in getting the service. To what extent do you agree on the following statements?

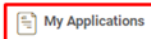
	Extremely Disagree	Disagree	Somewhat Disagree	Neutral	Somewhat Agree	Agree	Extremely Agree
Availability & accuracy of Service information	☆	☆	☆	☆	☆	☆	☆
Ease of Service accessibility in the Smart Application	☆	☆	☆	☆	☆	☆	☆
Ease & Simplicity of Service Application Steps	☆	☆	☆	☆	☆	☆	☆
Ease and Variety of payment options	☆	☆	☆	☆	☆	☆	☆
Possibility of Service Status Tracking	☆	☆	☆	☆	☆	☆	☆
Service Completion time was reasonable & within my expectations	☆	☆	☆	☆	☆	☆	☆
Smart Application efficiency (no delays or errors in app)	☆	☆	☆	☆	☆	☆	☆
Availability of Online Support	☆	☆	☆	☆	☆	☆	☆

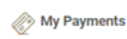
Previous Next

8. After the application is approved by the ministry, you will receive the Certificate automatically via email. However, you can also view and download the certificate from the end user dashboard through Request Status boxes Or My Application:

a. Click on the My Application as shown in the image below

 Dashboard

 My Applications

 My Payments


 Notifications

 Welcome, Test User 


b. for searching/filtering the requests based on Reference Number/Request Date/Service Name/Request Status:

My Applications


Services by Category

Maritime Transport Services 


Service

Please Select 


My Company

Please Select 

Company PRO

Please Select 

Application Status

Please Select 

Keyword (Reference Number)

Use Date Range

Search **Reset Filters**